

## What will I be doing?

Answering non-clinical phone calls in the Emergency Department from relatives/carers of patients.

## How often can I volunteer?

As much or as little as you like!

## Do I need any qualifications?

No, you will be fully trained and supported by staff. You must be at least 18 years old to volunteer.

## Where will I be based?

You will be based in the Emergency Department at Worcestershire Royal Hospital.

## Why should I volunteer?

- You will be a lifeline for patients during a stressful and worrying time
- Free refreshments whilst you volunteer
- Join our amazing community of over 300 volunteers

Call for

# Volunteers

Could you be someone's lifeline on the landline?



The Emergency Department Team at Worcestershire Royal Hospital are looking for volunteers to help connect patients with their loved ones over the phone.

There is also a volunteering opportunity at Kidderminster Treatment Centre to make phone calls with patients who are coming in for an appointment.

**Interested?** Please contact [wah-tr.volunteers@nhs.net](mailto:wah-tr.volunteers@nhs.net) or 01905 733159