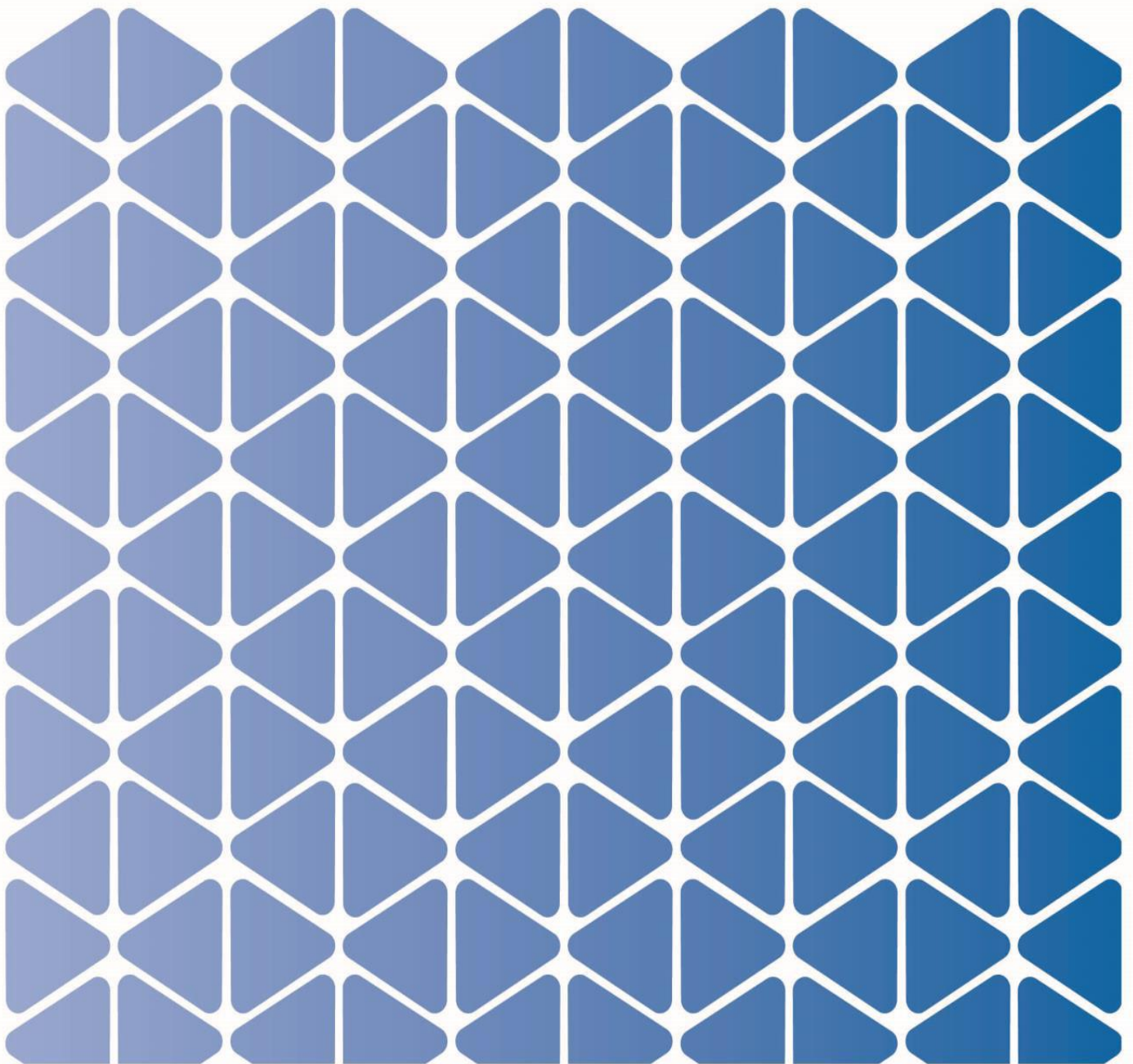


PATIENT INFORMATION - FOR PARENTS

PREPUCEPLASTY



What to expect post-surgery

It is normal for the area to be swollen, red or bruised for a few days after surgery. If there are any stitches they will dissolve within 7-14 days.

Pain relief

Any discomfort can be eased by giving Paracetamol and/or Ibuprofen. Take as instructed on the label on the bottle for maximum effect in the days following the operation. Your Nurses will explain when your child is due medication prior to discharge.

Other information

It is advised to retract your child's foreskin daily for 6 weeks to prevent it becoming tight again.

Your child should have a bath or shower daily starting the day after the operation, do not add any bubbles or salts to the bath.

To help your child stay comfortable loose clothing should be worn.

Your child should be able to return to school/nursery after about 1 week.

If bleeding starts and does not stop then you should bring your child to A+E for review.

Follow up

Any outpatient appointments will be made known to you prior to discharge.

You will receive 24 hours open access to Riverbank Ward, Worcestershire Royal Hospital post discharge. The ward can be contacted on 01905 760588.

If your symptoms or condition worsens, or if you are concerned about anything, please call your GP, 111, or 999.

Patient Experience

We know that being admitted to hospital can be a difficult and unsettling time for you and your loved ones. If you have any questions or concerns, please do speak with a member of staff on the ward or in the relevant department who will do their best to answer your questions and reassure you.

Feedback

Feedback is really important and useful to us – it can tell us where we are working well and where improvements can be made. There are lots of ways you can share your experience with us including completing our Friends and Family Test – cards are available and can be posted on all wards, departments and clinics at our hospitals. We value your comments and feedback and thank you for taking the time to share this with us.

Patient Advice and Liaison Service (PALS)

If you have any concerns or questions about your care, we advise you to talk with the nurse in charge or the department manager in the first instance as they are best placed to answer any questions or resolve concerns quickly. If the relevant member of staff is unable to help resolve your concern, you can contact the PALS Team. We offer informal help, advice or support about any aspect of hospital services & experiences.

Our PALS team will liaise with the various departments in our hospitals on your behalf, if you feel unable to do so, to resolve your problems and where appropriate refer to outside help.

If you are still unhappy you can contact the Complaints Department, who can investigate your concerns. You can make a complaint orally, electronically or in writing and we can advise and guide you through the complaint's procedure.

How to contact PALS:

Telephone Patient Services: 0300 123 1732 or via email at: wah-tr.PALS@nhs.net

Opening times:

The PALS telephone lines are open Monday to Friday from 8.30am to 4.00pm. Please be aware that you may need to leave a voicemail message, but we aim to return your call within one working day.

If you are unable to understand this leaflet, please communicate with a member of staff.