

Ophthalmology – Countywide service with Departments at Worcestershire Royal Hospital, Kidderminster Treatment Centre, The Alexandra Hospital, Redditch and Princess of Wales Hospital Bromsgrove.

The Department cares for patients who have an eye condition. Our units consist of outpatient clinics and theatre and day case departments.

As a trained member of staff in the department you will receive training to become competent in:

- Testing vision
- Instillation of eye drops , ointment and other medications
- Use of imaging equipment to scan or photograph the eye
- Measuring pressure within the eye.
- Cannulation
- Pre op assessment
- Theatre skills including scrub, circulating and escort duties.
- Triage
- Caring for patients who have an urgent or emergency eye condition.
- Admission and discharge of surgical patients.

As a Healthcare Assistant on the ward you will:

- Test vision
- Undertake observations
- Assist with laser treatment
- Assist medical and nursing staff in clinic
- Use automated systems to record information relating to the eye

All members of staff on the ward receive mandatory Trust training every year and there are a wide range of e-learning modules for all staff to complete. All members of staff receive an annual PDR & PDP. All members of staff also have the opportunity to take on a link nurse role in an area of practice in which they are interested.

Our aim is to create Gold standards of care for every patient through the 6 C's:

- Care – Caring is what you should be about. You must be committed to helping patients through every stage of their illness / treatment.
- Compassion – You must be empathetic and able to treat patients with respect and dignity when delivering their care.
- Competence – You must be willing to participate in education and training to enable you to deliver effective care and treatments.
- Communication – You must possess excellent communication and listening skills.
- Courage – You must be able to welcome change and new ways of working to benefit our patients.
- Commitment – By being committed to your work you will ensure patients receive excellent care and experiences of our health care service.

