

Ward 11

Ward 11 is a 22 bedded general surgery ward.

The Ward cares for patients following elective surgery and also surgical emergency admissions. We offer cross site rotation to support further learning and career development within the Worcester Royal surgical wards. We also offer the opportunity for rotation into our Surgical Decisions Unit which is currently undertaking changes to support an Ambulatory Surgical Assessment Unit.

The ward operates team nursing with a nurse to patient ratio of 1:6-8 with a HCA being allocated to each team.

The ward also has a supervisory Ward Sister to facilitate nursing 'the right patients, in the right place, at the right time'. Also to facilitate the support, training and supervision of all members of staff.

As a trained member of staff on the ward you will receive training to become competent in:

- IV therapy
- Venepuncture and cannulation
- Pre and post-operative care of patients
- Emergency admissions and assessment
- Discharge planning

As a Healthcare Assistant on the ward you will:

- Receive training to carry out patient observation and calculations of PARS
- Attend an HCA essential skills training programme
- Support patients pre and post-operatively with guidance from a registered nurse
- Escort patients to theatre and other departments within the Trust

All members of staff on the ward receive mandatory Trust training every year and there are a wide range of e-learning modules for all staff to complete. All members of staff receive an annual PDR & PDP. All members of staff also have the opportunity to take on a link nurse role in an area of practice in which they are interested.

Our aim is to create Gold standards of care for every patient through the 6 C's:

- Care – Caring is what you should be about. You must be committed to helping patients through every stage of their illness / treatment.
- Compassion – You must be empathetic and able to treat patients with respect and dignity when delivering their care.
- Competence – You must be willing to participate in education and training to enable you to deliver effective care and treatments.
- Communication – You must possess excellent communication and listening skills.
- Courage – You must be able to welcome change and new ways of working to benefit our patients.
- Commitment – By being committed to your work you will ensure patients receive excellent care and experiences of our health care service.

