STEP 01
SET AIM WITH TEAM
STEP 02
UNDERSTAND THE PROBLEM /ISSUE/ OPPORTUNITY
STEP 03
AGREE THE MEASURES FOR IMPROVEMENT
STEP 04
GENERATE SOME CHANGE IDEAS
STEP 05
TEST THE CHANGE IDEAS
STEP 06
IMPLEMENT SUCCESSFUL, SUSTAINABLE CHANGES
STEP 07
SCALE UP AND SPREAD
STEP 08
CELEBRATE AND KEEP CHECKING
IDENTIFY, ENGAGE AND COMMUNICATE WITH STAKEHOLDERS
MANAGE THE PROJECT