

Medical Assessment Unit (MAU)

MAU is a 24 bedded assessment unit comprising of 12 male and 12 female beds.

The unit cares for patients with a wide range of general medical conditions who have been referred via the A&E department or their GP.

The ward operates team nursing with a nurse to patient ratio of 1:6 with a HCA being allocated to each side of the unit. The unit also has a shift co-ordinator per shift.

The ward also has a supervisory Ward Sister to facilitate nursing 'the right patients, in the right place, at the right time'. Also to facilitate the support, training and supervision of all members of staff.

As a trained member of staff on the ward you will receive training to become competent in:

- IV therapy (including the use of PICC lines and Central Venous Catheters)
- Venepuncture and cannulation
- Initiation of management of the acutely ill patient
- Facilitation of timely and appropriate transfer and discharge

As a Healthcare Assistant on the ward you will:

- Receive training to carry out patient observations and calculations of PARS
- Attend a HCA training programme
- Receive IT training in conjunction with the Trust's IT systems
- Receive training to carry out venepuncture

All members of staff on the ward receive mandatory Trust training every year and there are a wide range of e-learning modules for all staff to complete. All members of staff receive an annual PDR & PDP. All members of staff also have the opportunity to take on a link nurse role in an area of practice in which they are interested.

Our aim is to create Gold standards of care for every patient through the 6 C's:

- Care – Caring is what you should be about. You must be committed to helping patients through every stage of their illness / treatment.
- Compassion – You must be empathetic and able to treat patients with respect and dignity when delivering their care.
- Competence – You must be willing to participate in education and training to enable you to deliver effective care and treatments.
- Communication – You must possess excellent communication and listening skills.
- Courage – You must be able to welcome change and new ways of working to benefit our patients.
- Commitment – By being committed to your work you will ensure patients receive excellent care and experiences of our health care service.

