

Wyre Forest Community Unit

The Wyre Forest Community Unit at Kidderminster Hospital is a 20 bedded unit including 2 side rooms caring for patients within the local community the patients are cared for by the Wyre Forest GPs. The Ward receives patients from different areas within the Wyre Forest and also step down patients from Worcestershire Acute Hospitals for on-going treatment and re-enablement. The Ward has a designated occupational therapy and physiotherapy team working with the patients daily on the ward so patients can be discharged back home. There is a designated room equipped for patients to receive occupational therapy and physiotherapy on the unit. The ward also has designated palliative care beds. It has a 1:6 RN patient ratio with 2 HCAs in each team there is a nurse in charge / shift co-ordinator for each shift.

As a trained member of staff on the ward you will receive training to become competent in:

- IV therapy
- Venepuncture and cannulation
- Pre and post-operative care
- Discharge planning
- Nurse led discharge

As a Healthcare Assistant on the ward you will:

- Receive training to carry out patient observation and calculations of PARS
- Attend an HCA essential skills training programme
- Support patients pre and post-operatively with guidance from a registered nurse
- Escort patients to theatre and other departments within the Trust

All members of staff on the ward receive mandatory Trust training every year and there are a wide range of e-learning modules for all staff to complete. All members of staff receive an annual PDR & PDP. All members of staff also have the opportunity to take on a link nurse role in an area of practice in which they are interested.

Our aim is to create Gold standards of care for every patient through the 6Cs:

- Care – Caring is what you should be about. You must be committed to helping patients through every stage of their illness / treatment.
- Compassion – You must be empathetic and able to treat patients with respect and dignity when delivering their care.
- Competence – You must be willing to participate in education and training to enable you to deliver effective care and treatments.
- Communication – You must possess excellent communication and listening skills.
- Courage – You must be able to welcome change and new ways of working to benefit our patients.
- Commitment – By being committed to your work you will ensure patients receive excellent care and experiences of our health care service.

