

WARD 12

Ward 12 is a 27 bedded Gastroenterology / Elderly Care ward, with a dedicated End of Life Care Room.

The ward cares for patients who have a wide variety of GI emergencies, are admitted through the Emergency Department and the Medical Admissions Unit (MAU) including acute upper gastrointestinal haemorrhage, colitis, and hepato-biliary disease and decompensated liver disease.

The ward operates team nursing with a nurse to patient ratio of 7 with a HCA allocated to each team.

The ward also has a supervisory Ward Charge Nurse to facilitate nursing 'the right patients, in the right place, at the right time'.to facilitate the support, training and supervision of all members of staff. There are also three Band 6 Senior nurses with their individual teams of staff nurses and HCA's to support their teams clinically and professional development wise.

As a trained member of staff on the ward you will receive training to become competent in:

- IV therapy (including the use of PICC lines and Central Venous Catheters)
- Venepuncture and cannulation
- Enteral and parenteral feeding, to include care of PEG feeding lines
- Diabetes care and treatments
- Care of End Of Life Patients
- Receive training on Link Roles such as Tissue Viability, End of Life Care and many more roles
- Palliative Care

As a Healthcare Assistant on the ward you will:

- Receive training to carry out patient observations and calculations of PARS
- Attend a HCA training programme (Care certificate course)
- Receive IT training in conjunction with the Trust's IT systems
- Receive training to carry out venepuncture
- Receive training on Link Roles such as Tissue Viability, End of Life Care and many more roles

All members of staff on the ward receive mandatory Trust training every year and there are a wide range of e-learning modules for all staff to complete. All members of staff receive an annual PDR & PDP. All members of staff also have the opportunity to take on a link nurse role in an area of practice in which they are interested.

Our aim is to create Gold standards of care for every patient through the 6 C's:

- Care – Caring is what you should be about. You must be committed to helping patients through every stage of their illness / treatment.
- Compassion – You must be empathetic and able to treat patients with respect and dignity when delivering their care.
- Competence – You must be willing to participate in education and training to enable you to deliver effective care and treatments.
- Communication – You must possess excellent communication and listening skills.
- Courage – You must be able to welcome change and new ways of working to benefit our patients.
- Commitment – By being committed to your work you will ensure patients receive excellent care and experiences of our health care service.

