

FREEDOM OF INFORMATION RESPONSE**FOI 3337****Delayed transfers of care**

1) Name of:

a) your trust **Worcestershire Acute**

b) the hospitals in your trust **Worcestershire Royal, Alexandra Hospital Redditch and Kidderminster Hospital and Treatment Centre**

2) Between April and October 2015, how many complaints/concerns were raised by Trust staff members regarding:

a) staffing levels/staffing shortages **391**

b) shifts being filled by under-qualified staff/staff "acting up"/agency staff/locums **0**

c) staff overwork/unpaid overtime **0**

d) staff not being able to take breaks **23**

3) What is the longest time (in days) one patient has remained in a bed at your NHS Trust due to delays in transfer of care (DTOC) from September 2014 to September 2015? **110 days**

4) What was the age of the patient (from question 3) and the reason for delay? **Age range 80-84, Awaiting nursing home placement**

5) What is the longest time (in days) one patient has remained in a bed at your NHS Trust due to delays in transfer of care (DTOC) from September 2013 to September 2015? **119 days**

6) What was the age of the patient (from question 5) and the reason for delay? **Age range 80-84, awaiting care package for own home**