

FREEDOM OF INFORMATION RESPONSE

FOI 3326

Clinical and non-clinical support services

What is the delivery model for clinical and non-clinical support services and what is the trust's approximate annual expenditure on these services? Please provide this information broken out by services (see table below). This should be given for the most recent reporting period and if some data is not available, please still provide data for those areas that are available.

Service	Delivered in-house?	Partially outsourced?	Fully outsourced?	Annual expenditure (£)
Pathology	Y	N	N	(12,618,663)
Pharmacy	Y	N	N	(4,525,029)
Cleaning	Y	Y	N	(1,845,597)
Security	Y	Y	N	(441,865)
Catering	Y	Y	N	(4,515,268)
Hard FM	Y	Y	N	(8,564,339)
Laundry	N	N	Y	(1,652,346)

Hard FM - Includes Tech Services, Central Services, insurance, capital charges and car parking.

**if Y for partially outsourced, please explain which parts of the service are outsourced*

Catering and Cleaning provided by ISS on the WRH site

Security provided by ISS on the WRH and AGH site

Hard FM provided by Cofely on the WRH site only