

FREEDOM OF INFORMATION RESPONSE

FOI 2510

Digital dictation

1) Does the Trust currently use a digital dictation or speech recognition workflow solution Trust wide or within any departments. If so which solution do you use and where? – Our **Digital Dictation solution is V7. The only Speech Recognition Workflow solution/Voice Recognition we have is integrated into our Radiology Information System.**

2) How long is the contract and when is the contract due for renewal? Please include any extensions the Trust may take advantage of and a breakdown of costs. (I.E the initial outlay for hardware and implementation, and any recurring costs such as license fee and maintenance); Our V7 solution is renewed annually and will be next due for renewal in March 2016. The cost of the current annual support contract is @ **£44,256.00 ex VAT. Speech Recognition Workflow contract is for 2 years.**

3) If the Trust currently don't have a solution in each department, does the Trust have any plans to implement such systems either trust wide or on a departmental basis? If so, who will be overseeing this procurement? – **Not Applicable**

4) If Digital Dictation is in place, do the Trust have any plans to move to a speech recognition solution to support paperless NHS 2018? If so, when? – **Speech Recognition is part of our EPR roadmap for implementation for 17/18.**

5) What volume of documents do the Trust send for outsourced transcription, and at what cost? **We are unable to answer this question as we do not have the information you have requested.**