

FREEDOM OF INFORMATION RESPONSE

FOI 3080

Clinical Correspondence

1. Has the Hospital failed to meet any of its turnaround targets for clinical correspondence within the last 2 years?
2. How many letters fall into this category?

We are using an exemption under section 12 (cost). We only collect the information you supply manually so we would have to search through every record to determine the answers to your questions.

3. Has the Trust received any fines in the past 2 years as a result of delayed correspondence?
No

4. What was the total cost of these fines? N/A
5. Within the last year, which departments have failed to meet their turnaround targets?
6. How many days or weeks is the current backlog and in which departments?

We are using an exemption under section 12 (cost). We only collect the information you supply manually so we would have to search through every record to determine the answers to your questions.

7. How much does the Trust spend on bank or agency staff to populate correspondence in the past 2 years? We do not collect this information.
8. How many hours overtime has the Trust asked staff to work to populate clinical correspondence in the last 2 years. We do not collect this information