

FREEDOM OF INFORMATION RESPONSE

FOI 3177

Software

1. Enterprise Resource Planning Software Solutions (ERP) **We do not recognise this software**
2. Customer Relationship Management (CRM) Solutions **We do not recognise this software**
3. Human Resources (HR) and Payroll Software Solutions **The Trust does not have a Payroll Software supplier other than the Electronic Staff Record which is nationally negotiated by the Department of Health for all NHS Trusts. The contract is administered and paid for nationally.**
4. Finance Software Solutions

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance
Finance
2. Software Supplier: Can you please provide me with the software provider for each contract?
NHS Shared Business Services Limited
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
Oracle Financials R12
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.
Please also include the modules included within the contract.
Full Provision of Finance and Accounting System and Service including system maintenance, upgrade and support. Please see attached redacted contract for further information.
5. Number of Users/Licenses: What is the total number of

user/licenses for this contract? **1350**

6. Annual Spend: What is the annual average spend for each contract? **£593k**

7. Contract Duration: What is the duration of the contract
please include any available extensions within the contract. **5 years**

8. Contract Start Date: What is the start date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY. **1.1.15**

9. Contract Expiry: What is the expiry date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY. **31.12.15**

10. Contract Review Date: What is the review date of this contract?
Please include month and year of the contract. If this cannot be provide please provide me estimates
of when the contract is likely to be reviewed. DD-MM-YY or MM-YY. **01.17**