

FREEDOM OF INFORMATION RESPONSE

FOI 2374

INTERPRETATION

I would like to know how much was spent on language interpreters for patients during consultation for the past three years (2012-2014), broken down by years – i.e. £2,000 in 2012, £4,000 in 2013 etc...

- 2012 = we are unable to determine the expenditure for the whole year due to the absence of records prior to May 2012.
- 2013= £18,094.00
- 2014 = £17,877.20

If available, I would like to know a breakdown of the languages being interpreted.

Years - 2012-14

Polish – 535

Punjab – 112

Urdu – 93

Bangali – 80

Mandarin – 64

Portugese – 44

Cantonese – 30

Turkish – 25

Other Chinese – 22

Romanian - 16

If available, I would also like to know how many of these paid for translators were for missed or DNA appointments. 46