FREEDOM OF INFORMATION RESPONSE

FOI 2373

MAJOR INCIDENT

Please can you tell me how many times over the past five years the trust has enacted the protocols for an 'internal incident' or a 'major incident' and a reason. Could you also tell me how many times the 'internal incident' or 'major incident' was declared publicly?

Please provide a date for each incident and how long it lasted

We do not have complete records of the full details. As a result of your request, we are ensuring that our records are up to date and complete. We have ascertained the following times we have called a major incident or internal incident:

November 2011 – fire alarms activated due to smoke on one ward at Worcestershire Royal Hospital (internal incident)

January 2012 – bed capacity due to norovirus (major incident)

January 2012 – power outage at Worcestershire Royal hospital (whole site) – 2 hours (internal incident)

December 2012 – fire on a ward which had to be partly evacuated (internal incident)

March 2013 – power outage, Alexandra Hospital Site (internal incident)

January 2015 – bed pressures (internal incident)

Additionally we have had two incidents where the IT systems failed and we declared an internal incident. These were in September/October 2014.