

FREEDOM OF INFORMATION RESPONSE

FOI 2419

Hearing aids

1. How many adults are fitted with hearing aids each year?

4845 (including New Patients and Change Overs)

2. How many of these adults fitted are new patients?

2354

3. How many are existing adult patients where hearing aids are being replaced?

1676

4. What % of adult patients are fitted with two hearing aids?

42%

5. How many new patients presenting bilateral age-related hearing loss are fitted with only one hearing aid?

1448 (Totalling 61% of all New Patients)

If they do not have bilateral aids it is due to patient choice. They are offered to all who require them.

6. Are there any restrictions on the level of hearing loss fitted (e.g. the average threshold should be below 55dB on an audiogram)?

No

7. How many times on average do you see each patient for an aftercare appointment each year?

Twice

8. How do you assess the outcome of each hearing aid fitting? At what point?

At review. Using questionnaires and GHABP part 2 or similar outcome measure.
Patient satisfaction.

9. What % of appointments are not kept by patients?

Of the total appointments which were made 6% DNA'd. (Total appointments includes all appointments and not just hearing aid fitting).

10. How many days per week do patients have access to an aftercare appointment within audiology locations?

6 Days a week, Monday to Saturday

11. What is the split or % share between those patients referred from their GP and those referred from ENT?

ENT = 6.7%

GP = 93.3%

12. In how many different clinic locations do you run a hearing service?

10 different locations

13. Do you offer a community/ home service?

Yes