

## **FREEDOM OF INFORMATION RESPONSE**

**FOI 3392**

**LAN maintenance**

---

Please can you send me the organisations Local Area Network (LAN) contract, which may include the following:

Support and Maintenance- e.g. switches, router, software etc

Managed

Installation

Cabling

1. Existing Supplier: Who is the current supplier for each contract?

Support Maintenance, Managed, Installation: Switches, Routers: ComputaCentre,  
Firewall, Wireless LAN, Switches, Routers: BTiNet.

Cabling (Fibre and RJ45): MIDLAND COMMERCIAL ELECTRICAL SYSTEMS LTD

2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

We are unable to split our contract value for the answer to this question. Additionally for the cabling and firewall contracts, we are invoking an exemption under section 43(2) of the FOI Act, disclosure would be prejudicial to the business of the Trust.

3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.

4000 Users approx..

4. Number of Sites: The number of sites where equipment is supported by these contract?

3 sites

5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software

All above covered by ComputaCenter contract

6. Hardware Brand: What is the hardware brand of the LAN equipment?  
CISCO, Fortigate
7. Contract Description: Please provide me with a brief description of the overall contract.

A fully managed support service which in LAN contract

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.

ComputaCenter: 5 years

BTiNet: One year remaining but the support of equipment is also covered in the managed service contract with Computacenter.

MIDLAND COMMERCIAL ELECTRICAL SYSTEMS LTD: Not a contract. Cabling installation is ad-hoc requirement

9. Contract Expiry Date: When does the contract expire for each contract?

Computacenter: December 2019

BTiNet: see above

10. Contract Review Date: When will the organisation is planning to review the contract? July 2019 – Will have to go to tender for supplier.

11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Stephen Asante-Boakye  
ICT Service Delivery Manager  
Worcestershire Acute Hospitals NHS Trust  
DDI: 01905 760298 (ext 38338)  
Email: [stephen.asante-boakye@nhs.net](mailto:stephen.asante-boakye@nhs.net)