

FREEDOM OF INFORMATION RESPONSE

FOI 3012

Software

Q1. Do you look after your own IT or is it outsourced? We have outsourced the support and maintenance of our hardware and network infrastructure including our service desk. We have retained in-house the following services: Project Management, IT Training, Application Support, Integration & Application Development, Business Analysis and Application Testing.

Q2. How much did you pay in last financial year for software licenses? £449,622 Q3. How many computers users do you have? 4746 desktops, 778 laptops and circa 6000 staff

Q4. When do you need to renew the contract with Microsoft for software licenses? What was the value of your last contract per year?

SQL licences - 2021, Microsoft Desktop Cal - 2016 Q5. Do you currently measure software usage versus the number of licenses purchased? No. If so what is used for software usage metering?

Q6. Do you use a software asset management tool? None currently, our outsourced supplier are planning to implement a solution in the next 12 months.

Q7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement.

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